

ONE Haverhill Partnership Board

Thursday, 16 April 2026 commencing at 10.00am

Attendance Board Members	
Henry Wilson, Chair ONE Haverhill and Chief Executive REACH	HW
Alex Till, Vice Chair ONE Haverhill and CEO Menta	AT
Cllr John Burns, Haverhill Town Councillor	JB
Cllr Quinn Cox, Haverhill Town Councillor	QC
Cllr Bruce Davidson, Haverhill Town Councillor	BD
Karen Dennis, DWP, Employer Advisor for Haverhill	KD
Rev Max Drinkwater, Priest-in-Charge, Haverhill and Withersfield	Rev MD
Madeleine Finn, Vice Chair of Trustees, Citizens Advice West Suffolk	MF
Karen Points, Abbeycroft Leisure	KP
Cllr David Roach, Suffolk County Councillor	DR
Andrew Smith, CEO Havebury Housing	AS
Cllr David Smith, Haverhill Town Councillor	DS

In attendance	
Rev Cat Cox, Assistant Curate, St Mary's Church	Rev CC
Jon Eaton, Families and Communities, West Suffolk Council	JE
Colin Poole, Town Clerk, Haverhill Town Council	CP
Vicky Phillips, Deputy Town Clerk, Haverhill Town Council	VP
Alison Barnes, Clinical Administrator, Haverhill Healthcare Team	AB
Kirsty Millard, Integrated Neighbourhood Team Co-ordinator, Haverhill Healthcare Team	KM
Sarah Millar, REACH	SM

Apologies	
Dr David Brandon, Deputy Medical Director, SNEE ICB	
Cllr Nadia Cenci, Suffolk County Councillor	

Carol Eagles, CEO, CAB	
Helen Earl	
Ian Gallin, CEO, West Suffolk Council	
Cllr Pat Hanlon, West Suffolk District Council	
Vicky Hogg, Headteacher, Clements Primary Academy	
Dr Simon Prestney, Service Director Unity Healthcare	
Julia Nix OBE DL, East Anglia District Manager for Department for Work and Pensions	
Warren Smythe, Chief Executive Office	
Louise Unwin, Regional Director for the West, EEG	

Item

ACTION

1. **Welcome**

Henry Wilson welcomed everyone to the meeting.

Declarations of Interest and Apologies

There were no declarations of interest.

CP read out the apologies given, noted above.

2. **Minutes of the meeting held Thursday 15th January 2026**

Food Festival: CP confirmed that a Morris group had been contacted to take part on 16th May, and that a Maypole had been sourced, but is not available as needed somewhere else, will try for future years.

Website: The Website needs to reflect diversity. The website is being updated and looking good, although the needs bios on the site need updating.

3. **Public Speaking**

None.

4. **Haverhill Alliance Network**

Kirsty Millard and Alison Barnes introduced themselves and explained that they are part of the Haverhill Alliance Locality Group Committee. They explained why they wanted to attend the ONE Haverhill Board and provided an update on the locality meetings and priorities, which they believed Sarah Hedges previously did:

The committee members are currently: Alison Barnes (Local Clinical Administrator, West Suffolk Hospital Foundation Trust), Kirsty Millard (INT Co-ordinator, West Suffolk Hospital Foundation Trust), Jon Eaton (Families and Communities officer, West Suffolk Council), Lora Miller-Jones (Deputy Mayor, amongst other things),

Natasha Goldborough-Martin (Service Development Co-ordinator, Haverhill Community Care), Bryan Hawes (Chairman)(Volunteer).

The Network holds 4 locality meetings a year, these are held at Abbeycroft Leisure Centre on Tuesday afternoons between 1pm and 3pm and regularly has between 25-30 attendees. Our 4 priorities are: Transport, Mental Health, Communication and Dementia. Updates on these priorities are:

- Transport - Jon was present at the meeting and gave the update on transport (comments circulated already)
- Mental Health – The Stourview Wellbeing Centre was presented as a separate item.
- Dementia – Natasha is currently setting up a Dementia working group and will be doing an update at the next meeting on 17 June 2026.
- Communication – We tried setting up meetings but not many people were willing to engage so we decided to set up a market place event where organisations, services, charities etc would be invited to set up a stall and promote their service/organisation. The day before our event, we heard of a similar event taking place and went to check it out. We met Jess from Wednesdays with Wellbeing who had organised the event, agreed that this was very similar to what we were organising. We held our event the next day which proved to be very successful as a networking event. For the next event, we collaborated with Wednesdays with Wellbeing and opened it up to members of the public. Subsequent events are proving to be more and more popular with waiting lists for stalls and more footfall attending each time, however we would like the event to be advertised to more members of the public as we know there is so much advice, help and support out there that people may not be aware of.

Our next event is on Wednesday 6 May from 1pm to 3pm. We have put up posters around the high street, supermarkets, library, pharmacies and GP surgeries. We gave out posters and leaflets at the meeting which hopefully many members took away with them. We have been liaising with Colin Poole who will be advertising the event on the digital advertising boards as you come into Haverhill from each direction. We have also posted on social media platforms and Abbeycroft have emailed the event to all of their members so we are being very active in promoting the event, we just need some more help and attendance.

At this event, we are holding a 'slipper swap' where members of the public are encouraged to bring along their old, worn out slippers and swap them for a brand new pair – we will have physios on hand to help with sizing and support. We also holding an equipment collection service whereby small pieces of therapy equipment no longer required or used can be brought in and we will return them to Medequip.

The next Locality meeting will be held on Tuesday 16 June and we are in the process of contacting presenters for this meeting. We are always open to new ideas for presenters and discussion at the meetings and obviously encourage attendance. If anyone wishes to be added to the mailing list for the locality meeting, please ask them to contact me.

5. **Haverhill Town Centre Manager**

CP advised that recruitment is currently underway for the Haverhill Town Centre Manager role, funded by an initial two-year joint funding agreement between Haverhill Town Council and West Suffolk Council to reinstate the position last occupied in 2022. The role will have a broad remit, covering not only the town centre but also promoting businesses throughout Haverhill. The Town Centre Manager will focus on promoting and supporting Haverhill businesses, increasing engagement, and encouraging more people to visit the town. They will also act as a consistent voice for local businesses, gathering feedback and communicating it to the councils and councillors. Additionally, a key priority will be to improve town centre footfall through better engagement and promotion.

6. **Stourview Wellbeing Centre**

CP reported that the Stourview Wellbeing Centre is now up and running and open for use. Several organisations are already using the space, including REACH and Warm Spaces. Suffolk Community Foundation provided additional funding. A men's group is meeting regularly at the centre, and further wellbeing services are expected to move in over the coming weeks.

The official opening will take place on the 15th May, with invitations due to be sent out shortly. CP explained that the centre has been significantly transformed and now looks amazing, less clinical.

The flu and cold vaccination clinic cancelled as they have decided to stay at the Hospice, which has had an impact on the budget; however, the Town Council took this on as a risk, and there is optimism that increased footfall and interest from services such as Norfolk and Suffolk NHS Foundation Trust Mental Health Services will help to offset this by filling available space, including potential use of the former vaccination area.

CP encouraged everyone to attend the official opening on 15th May.

CP also reported that from Monday a sharps disposal bin will be available at the centre, and a press release will be issued shortly.

HW mentioned that he had met with Dr. Simon Prestney, and reported that crises care support will be extended to Haverhill.

7. **Reports from Task Groups**

a. **Community Safety**

The Community Safety Group, originally ASB and Crime, has opened up to a whole-town Community Safety approach. West Suffolk supports the Restore initiative and has engaged with the West Suffolk Community Safety Partnership, drawing down funding linked to domestic abuse services.

HW reported he had met with PC Jack Oakley, highlighting ongoing issues with street drinkers and young people gathering around the cinema area, he explained that PCSO's resources are stretched. JB added that PC Oakley is working extremely hard despite limited capacity, and that recruitment is underway for additional PCSOs.

JE outlined that the Bikeability offer through Active Travel at Suffolk County Council, are open to providing two primary schools, Clements and Coupals, with 10 bikes each in the autumn term for Years 5 and 6, with contracts arranged between parents and Bikeability. CP reported that Bikeability will be taking place at The Zone this summer holidays.

CP reported that Reg Burridge will be returning to Haverhill in late June to deliver an awareness session on doorstep fraud and scams. This will take place at Haverhill Arts Centre, inviting community groups to send along representatives, who can report back.

JE Child Exploitation Hubs – meeting will be arranged for multi-agency partners to discuss young people's engagement in Haverhill, especially near the cinema and the laundrette on queen street.

HW reported that drug and crime reports were average, and there were no reports of cuckooing.

Domestic Abuse: follow up with Katheryn, Domestic Abuse Champion Day. JE explained the training is free of charge so can go out to committee groups and agencies.

Youth work: CP highlighted two youth clubs held at the Zone each week. The Twilight Zone on Thursdays for year 8 and 9. The Chill-Out Zone on Wednesdays is aimed at years 6 and 7.

Rev M Drinkwater reported that they have received funding for a full time Youth Worker at St Mary's Church, starting September.

b. ICB

No update

c. Science Festival

CP reported that the Science Festival schedule was looking exciting, H Earl has a full program for businesses, schools have activities taking place, the MERCK Curiosity Cube will be visiting Samuel Ward and Castle Manor and S Marsh has put together an amazing array of events on the Market Square on 25th April. Rev MD added that Dr Alex Shannon will be at St Mary's Church.

Gen X radio spoke to J Dexter to promote the Science Festival and there will be lots of promotion on the Town Council's website.

d. Education, Skills and Enterprise

No update.

e. Cradle to Career

JE meet with Elaine at EEG adult training and has had some conversations with Simon and David at Unity Health Trust to get an opportunity together to look at E:consult platform and patient usage. Early discussions are to engage with E:consult to offer a step by step guided for adults with low confidence and low computer skills.

CP Reported that £1000 had been provided to two schools to fund new shoes for children from under-resourced families.

8. Any Other Business

- QC reported that the Sunflower SEND is doing a great job, moving forward they will need further support as they are at capacity and will need a bigger venue.

- KD reported that the Haverhill Job Fair is taking place on 27th April
- QC explained that this will be his last meeting as Mayor and thanked the group for the amazing work being done.
- HW agreed that there is a lot being done and much to take forward.
- DR said that he was stepping down as County Councillor after 9 years and agreed a lot of good has been done and wished the group luck for the future. HW thanked DR for his work on behalf of the town.

9. **Dates of Next Meetings**

16th July 2026

15th October 2025

10. **Close**

11.16am.