

ONE Haverhill Partnership Board Meeting MINUTES

3rd December 2020 10:00am
Zoom teleconferencing

Present:

John Mayhew	JM	Chair and Haverhill & District Chamber of Commerce
Andy Cuthbertson	AC	Communities and VCS Lead People Services Suffolk County Council
Colin Poole	CP	Town Clerk, Haverhill Town Council
Councillor Dave Smith	CllrDS	Haverhill Town Council
Councillor David Roach	CllrDR	Suffolk County Council
Councillor John Burns	CllrJB	Haverhill Town Mayor
Councillor Margaret Marks	CllrMM	West Suffolk Council
Councillor Pat Hanlon	CllrPH	Haverhill Town Council
Councillor Susan Glossop	CllrSG	Cabinet Member for Planning & Growth, West Suffolk Council
Councillor Tony Brown	CllrTB	Haverhill Town Council
Dave Gooderham	DG	ONE Haverhill PR Consultant
David Collinson	DC	West Suffolk Council
David Osborne	DO	West Suffolk Council
Helen Cullup	HC	Community Action Suffolk
Henry Wilson	HW	REACH
Inspector Kevin Horton	InspectKH	Police
Jacqui Singleton	JS	Work Related Learning Coordinator, Samuel Ward Academy
Lizzie Cocker	LC	Families & Communities Officer, West Suffolk Council
Lois Wreathall	LW	Head of Primary Care, West Suffolk CCG
Paul Vella	PV	MENTA
Tony Howard	TH	Business Development Manager, Citizen Advice Bureau
Warren Smythe	WS	Abbeycroft Leisure
Alisha Jenkins	AJ	Haverhill Town Council, minute taker

Item	ACTION
<p>1. <u>Welcome, Declaration of Interest, Apologies</u> John Mayhew welcomed everyone to the meeting and mentioned to members that the meeting was being recorded.</p> <p>Apologies were received from: Alex Till, CEO MENTA Amanda Ankin, Suffolk Chamber of Commerce Andrew Smith, Havebury Housing Councillor Paul West, Suffolk County Council Darren Woodward, Director of Education (Primary) Unity Schools Partnership David Ruddy, Vice Chair and West Suffolk College Jon Eaton, Families & Communities Officer, West Suffolk Council Ian Gallin, Chief Executive, West Suffolk Council</p> <p>No members of the public were present.</p> <p>Declarations of interest: None.</p> <p>J. Mayhew reminded members with any declarations of interest in future meeting to notify himself or Alisha before the meeting.</p>	<p>ALL</p>
<p>2. <u>Previous Minutes & Matters Arising from the meeting held 24th September 2020:</u> Substantive actions from previous minutes (Reference numbers from previous minutes) None, all previous actions taken under relevant agenda items.</p> <p>Previous minutes were approved.</p>	
<p>3. <u>Financial Overview:</u> C. Poole advised that ONE Haverhill Partnership has £4,900 remaining in general funds and additional funds of £1,350 allocated to task group projects.</p> <p>J. Mayhew reminded all representatives that it was part of the expectation of being a member to seek within their organisations for any funding opportunities that the ONE Haverhill Partnership could use to meet core costs and fund any of prospective projects.</p>	<p>ALL</p>
<p>4. <u>Public Speaking:</u> No members of the public joined the meeting</p>	

5. **Task Group updates:**

5.1. Health and Wellbeing Task Group:

The task group had been unable to meet due to members availability and the pressures of Covid-19; the task group was expected to meet again in March.

5.1.1. L. Cocker reported the 2020 Haverhill Integrated Neighbourhood Team (INT) Place-Based Needs Assessment report has now been released. This was updated in November and gives an overview of the Haverhill INT locality to support understanding of the area's health needs, and wider determinants of health so that community-based, evidence-led work can be prioritised to improve health and reduce inequalities.

A. Jenkins to circulate the document with the minutes.

AJ

5.1.2. The mental health early adopter project – led by Dr Roz Tandy, mental health lead for West Suffolk CCG - has been implemented in Haverhill GP surgeries with a new structure of mental health nurses and a triage system by care-coordinators. The triage system will enable patients to be connected with the right level of service for their needs. Haverhill GPs are keen to continue with this model as it appears to be working effectively. The Task Group are continuing to look at ways in which to develop the project and the gateway for people to access the mental health services in Haverhill.

A. Jenkins to circulate the VAS update and timeline for the Haverhill Early Adopter initiative from November 2020 to June 2021 which clearly highlights the projects development stages.

AJ

L. Wreathall offered to invite the mental health lead to the March Board meeting to discuss the changes in the service and potential development areas.

LW

AGREED.

Concerns were raised regarding the extra number of potential users for the mental health services, after such a hard year, with so many people losing jobs and the restrictions over Christmas.

L. Wreathall advised that primary services have a budget to employ extra mental health nurses for May 2021, due to the current situation it is being queried whether the funding would be able to be released earlier to cope with the extra demand.

5.1.3. L. Wreathall added that the NHS is looking at restructuring their services, more information on which model will be used will be made evident in March 2021. LW offered to arrange a presentation at the March Board meeting so attendees can be better informed of the changes being planned.

LW

AGREED.

5.1.4. L. Wreathall has met with Suffolk County Council and the District Council to discuss the potential aspirations for community health provision in Haverhill. This is intertwined with the infrastructure at West Suffolk Hospital, where there is now a strict guideline in building a new hospital by 2025, which will be specialised to the services they provide.

Cllr M. Marks added there was potential for mobile services to run in place of hospital visits for such things as hearing aid fittings and replacements. This would help to reduce the demand in the actual hospital and would be better suited to support surrounding communities that would have previously had to travel and attend a hospital appointment. The Unity Healthcare sites in Haverhill have come out of the special measures bracket and into needs

improvement, which is a positive step forward. The report is now published on their website, which outlines all of their hard work on improving the services. CllrMM to send J. Mayhew and D. Gooderham a copy of the Dr David Brandon's newsletter. **MM**

5.2. Education, training, and Employment Task Group:

No further update.

5.3. Crime and ASB Task Group:

5.3.1. Inspect K Horton reported on the results of a policing survey carried out both online and face-to-face over the summer. Top concerns were drug-related crimes, burglary, motor vehicle crimes, anti-social behaviour and general engagement and visibility of the police. The survey will be repeated in 6 months to monitor any changes and differences. Drug-related crimes in Haverhill have dropped. Locally, action has been taken against local drug dealers in the town with two arrest warrants completed in the last 2 weeks – only small quantities seized. Lockdown has seen the general number of incidents reported to police fall over the last few months, and calls concerning 'Covid-19 breaches' doesn't appear to be that significant. PC Claydon and colleagues have been patrolling the shops to assess how busy they are, and for people breaching rules – pleased to report only one or two people refusing to wear masks; on the whole most people are abiding to the rules. A couple of the town street-drinkers have been issued with official warnings for breaching the rule of gathering with more than one other when this rule was in place, and any alcohol disposed of.

5.3.2 Inspector K. Horton added that he had raised the issue regarding Drug Support Working in Haverhill to the PCC, who said it was a Public Health issue. The PCC was open to bids from his funding – to consider a local group not associated to NHS or statutory bodies who can provide outreach work. L. Wreathall has been looking to see whether, during the pandemic, first clinical appointments have been held electronically, because if they have there is no reason why these can't be done in Haverhill online.

5.3.3. Cllr J. Burns mentioned that task groups were going to be set up to guide the PCC. Currently focussing on drugs, burglary and motor vehicle crimes. these will be county-wide rather than just Haverhill based.

5.4. Town Centre MasterPlan Task Group:

5.4.1. Cllr S. Glossop reported that a lot of the work that the task group has been looking at is maintaining the social distancing in the town centre. Barriers have been placed in the High Street to enforce the existing closure of the High Street from 10am-4pm. Suffolk County Council have been successful in bidding for government funds which will be used for enhancements in the town centre such as planters, benches, parklets. Before funds can be spent a public consultation must take place which is in the process of being arranged.

Haverhill Town Council has put a lot of work in with creating shopfront vinyls which will be showcasing Haverhill's creative talent in the High Street. there

were over 100 submissions of artwork, which are currently with a local designer.

Haverhill Town Council have ordered some picnic benches that will be placed on the edge of the Market Square primarily to prevent drivers from attempting cross the square to get around the road closures. The benches will also be available for the market to use when it is on the square. Funding has also been allocated to repair all the benches throughout the High Street, the replacement wood has been ordered and the work is likely to take place in January.

5.6. BID Task Group:

5.6.1. J. Mayhew updated that Heart of Haverhill is now a limited company - it was incorporated two weeks ago. The task group has raised £41,700 for the Town Centre Manager position. The recruitment process has begun, with the position now being advertised. The deadline for applications will be the 11th December with interviews expected to take place on the 16th December.

5.6.2. J. Mayhew added that the LoyalFree app funded by the Town Council is up and running with local offers for Haverhill businesses, to encourage people to shop local.

5.7. Volunteering Task Group:

5.7.1. C. Poole updated that the Task Group has a funded plan to reopen the Volunteer Centre in Haverhill. The group was re-looking at the AXA Foyer as the unit at 36 High Street now has commercial interest. The group is busy setting up at the Haverhill Arts Centre as it has space available for a temporary hub but advertising its existence will be difficult and will only be able to operate by appointment only. The Volunteer Centre does already have a functioning phone number, email and website and just has not had the opportunity for face-to-face recruitment of volunteers due to the pandemic.

6. Press and Social Media:

Lord Lieutenant of Suffolk Covid Awards:

J. Mayhew informed that the 'Haverhill Community Covid Champions' was taken back to the Op's Group meeting and discussed further on how it could be more inclusive to as many of the volunteers who have gone above and beyond in Haverhill during the pandemic. During the meeting it became apparent that the Lord Lieutenant was running a similar project which ONE Haverhill Partnership was able to feed nominations into. Several certificates have been sent out already to volunteers/ volunteer projects that have been nominated, nominations are still open and can be done via D. Gooderham.

ALL

7. Any Other Business:

None.

8. Dates of Next Meetings:

Thursday 25th March

Thursday 3rd June

Thursday 23rd September

Thursday 2nd December

A. Jenkins to send out outlook invites to attendees and Louise Hempstead.

