

**ONE Haverhill Partnership Board Meeting**  
**MINUTES**  
**28<sup>th</sup> September 2023 10:00am**

**Present:**

<b>Board Members</b>		
Alex Till	AT	Vice Chair and CEO, MENTA
Jo Albini	JA	Business Development Manager, Citizens Advice West Suffolk
Helen Cullop	HC	Community Action Suffolk
Revd Max Drinkwater	RevdMD	Priest-in-Charge, Haverhill and Withersfield
Patrick Hanlon	PH	West Suffolk Council
Sarah Hedges	SH	Integrated Transformation Lead for West Suffolk Community and Integrated Services
Donna Higgins	DH	West Suffolk Council
Insp Ben Hollands	BH	Suffolk Constabulary
David Smith	DS	Haverhill Town Council
Adelle Stopher	AS	Place Programme Lead for West Suffolk, Public Health Suffolk County Council
Amanda Williams	AM	National Literary Trust
Henry Wilson	HW	REACH Haverhill
<b>In Attendance</b>		
Saffron Carter	SC	Reach Haverhill
Jon Eaton	JE	Families and Communities, West Suffolk Council
Jane Lomas	JL	Haverhill Town Council, minute taker
Sgt Stuart Manels	SM	Suffolk Constabulary
Colin Poole	CP	Haverhill Town Council, Clerk
<b>Apologies</b>		
Andy Hunter	AH	Chair and Headteacher, Samuel Ward Academy
Deborah Barton	DB	West Suffolk College
Andrew Bell	AB	Centre Manager, Epicentre
Councillor Bruce Davidson	BD	Haverhill Town Council

Ian Gallin	IG	Chief Executive, West Suffolk Council
Andrew Smith	ASm	West Suffolk Council
Warren Smyth	WS	CEO, Abbeycroft Leisure
Phil Stittle	PS	West Suffolk College

Item		ACTION
1.	<p><b><u>Election of Chair</u></b> It was agreed by the OHP Board that Andy Hunter continue as Chair for a further two-year term.</p>	
2.	<p><b><u>Welcome, Declaration of Interest, Apologies</u></b> Alex Till, Vice-Chair welcomed everyone to the meeting.</p> <p><b>Apologies were received from:</b> See above.</p> <p>0 members of the public were present.</p> <p><b>Declarations of interest:</b> None.</p>	
3.	<p><b><u>Previous Minutes &amp; Matters Arising from the meeting held 29<sup>th</sup> June 2023:</u></b> Previous minutes were approved with the following comments:</p> <p>Board Members – Councillor Bruce Davidson’s capacity on the Board of OHP erroneously named as ‘Mayor’.</p> <p>Item 6 – Stourview Medical Centre. This is an ongoing item for the next meeting.</p> <p>Item 6 should read: ‘Karen Points reported that LSFT is funding a Mental Health Prescriber...’</p>	<b>JE / CP</b>
4.	<p><b><u>Public Speaking:</u></b> None.</p>	
5.	<p><b><u>Integrated Health</u></b></p> <p>Sarah Hedges introduced herself and talked through a PowerPoint presentation (attached). Key information:</p> <p>There are two strands to Localities work:</p> <ul style="list-style-type: none"> <li>• The whole alliance – across the UK;</li> <li>• Haverhill and surrounding villages (The Haverhill Locality Partnership).</li> </ul>	

To give some context, West Suffolk Localities has been in place for nearly a decade, but competing priorities and other issues has meant it has not evolved as hoped. Localities has been formed as an ‘enabler’ to look at why projects have stopped working and what hasn’t worked in the past.

A key issue has been short-term recruitment due to the funding of posts, and stepping away from projects once funding has ended. This is now changing as legislation is in place to offer national support so that the need for retendering in the historical way has been revised.

The Locality Enabler focus in Haverhill has agreed to do a number of things:

- Agree local governance and how it works within Haverhill.
- Reform locality meetings – now up and running. Sustainability is an important focus.
- Local leadership to drive the work with responsibilities allocated to people across partnerships.
- Funding – a key part. There are lots of collective pots that are not working because of restrictions. This is being scrutinised and hopefully collaborative solutions will be in place by next year.

Collaborative Locality meetings are now in place and collaboratively meet quarterly. The top three priorities were identified:

1. Transport and physical accessibility and service provision.
2. Communication, engagement, health literacy and accessibility barriers.
3. Mental health.

The developing partnership aims to knit together partner organisations between Neighbourhood and Place within the Integrated Care System.

#### Haverhill Health Centre Re-occupation

Reoccupation will likely be in the Autumn. Date confirmed once additional works agreed.

The work is linking into the Locality conversations to provide a local offering that supports local needs.

- Services will book rooms and the vision is that medical rooms will be utilised by different services at different times, ensuring that there is rarely empty space. Booking options are being investigated.
- Paediatric physiotherapy and Midwifery are returning to the Health Centre.
- The centre has medium-sized meeting rooms with admin space on the first floor.
- Currently circa four offices are still empty.
- Currently lots of clinic and meeting space is available on an ad hoc basis.
- Abbeycroft gym will continue to be used for physiotherapy and GP services.

The biggest challenge is recruiting staff. There is a national workforce shortage. Dentistry provision is proving difficult.

SH asked the meeting what they would like to receive from the Locality?  
How can the Locality support the OHP Board and build a sustainable relationship so that local people are empowered to drive local solutions?

HC noted that providers are the issue regarding Dentistry. A huge piece of work is sitting within Dentistry across the ICB. SH said there used to be a Dentistry provision years

	<p>ago and they are now looking at bringing it back. It will be a public campaign – not private. SH will get an update on the workstream and will try to bring someone to the next OHP Board meeting.</p> <p>CP informed SH that Cllr John Burns is the Admin for the Haverhill Facebook page and he would be able to help in promoting jobs.</p> <p>HTC had a meeting with Stagecoach Bus Services who have requested assistance from HTC in a public consultation for evaluating routes within the town. CP explained that money is lost by the NHS if Suffolk residents go to Addenbrooke’s Hospital (Cambridgeshire) rather than West Suffolk Hospital in Bury St Edmunds. It may helpful for SH to speak with Stagecoach regarding their consultation. SH explained that a new hospital transport contract starts in April – tenders are already in and being scrutinised.</p> <p>HW raised the issue of a walk-in-clinic as it is not always easy to get to Bury St Edmunds. Haverhill used to have this service. It is noted that poor health and poverty go hand-in-hand. SH agreed and confirmed that the issue is getting the workforce into Haverhill, not unavailable space.</p> <p>A discussion arose around Mental Health. It was agreed that it is prohibitive for residents to travel to Bury St Edmunds which results in a high rate of DNAs and people not completing their treatment plan. SC provided links at the Locality meeting and the vision is for 3-4 mental health services to go into the Health Centre. HW said that Turning Point is looking for accommodation.</p> <p>SH thanked everyone around the table and is pleased there are lots of opportunities to link with groups around Haverhill.</p>	SH
6.	<p><b><u>Cradle to Career</u></b> This item was omitted due to Andy Hunter’s apologies.</p>	
7.	<p><b><u>Reports from Task Groups</u></b></p> <p><b>a) CRIME &amp; ASB (Drug &amp; Alcohol Sub-Group)</b> HW reported that Reach is making progress towards creating a support role for people on the D&amp;A programme. The role is to support people who are making progress with their addiction but are struggling to remain drug/alcohol-free. This role would work alongside Turning Point, although as Turning Point is facing a contract review, it is not anticipated they will be able to make a commitment until after 31<sup>st</sup> October. HW confirmed that the service also supports families affected by D&amp;A use, and those affected by domestic abuse. Ideally, HW would like to offer something akin to support offered by The Limes (Sanctuary Supported Living).</p> <p>BH informed the meeting that his team is tackling County Lines. However, the definition of County Lines has evolved as it does not necessarily mean the movement of drugs from metropolitan areas to counties, but there are now cross-county lines too.</p> <p>DH suggested that a lot of addicts are not seen as ‘traditional addicts’. For example, increased alcohol use in the over 65s is related to mental health/social isolation issues.</p> <p>The idea of Peer Mentors (volunteers) was discussed. It was felt that individuals who have experienced overcoming addiction are invaluable in supporting those with addiction. It was agreed that volunteer-run services are difficult to sustain and that</p>	

grants are not always the answer for funding. It was noted that managing volunteers also attracts a cost. The idea of Community Advocates, a paid position, is an aspiration.

Turning Point's new contract will start on 1<sup>st</sup> October.

**b) INTEGRATED CARE BOARD**

Work streams are still progressing. A contract review for WSH Ride is being undertaken. This will impact Haverhill but the extent will not be known until the data is available. AS said that she is looking at ways that the quality of the data is used, and not the quantity. It was noted that people may have booked their hospital appointments months ahead with the intention of using WSH Ride and will be unable to attend appointments if the service stopped abruptly.

The need for cross-service data and the age of data was discussed. SH explained that the ICB use data that is a month old. SH uses data from Public Health which is current. She would like to provide dashboards with that data to agencies, so they have an up-to-date qualitative data resource across the board.

**c) VOLUNTEERING**

CP advised that that afternoon he was having a meeting with Wendy Goodman to discuss the continued presence of the volunteer centre at the Link on the High Street.

The Good Neighbours Scheme has recently marked its 500<sup>th</sup> delivery since it was set up during the pandemic.

Suffolk Action Week (Community Action Suffolk) takes place 2<sup>nd</sup>-6<sup>th</sup> October with a joint project with Abbeycroft to celebrate volunteers and promote volunteering.

**d) HAVERHILL SCIENCE FESTIVAL**

The dates have now been set: 22<sup>nd</sup>-27<sup>th</sup> April 2024. Now that dates are in place, organising can move forward. Plans currently are:

Primary schools – Kinetic Science (Sudbury) is putting together an activity for primary schools, working with Toni Kittle at Unity Schools. St Felix will be included in all events.

Secondary Schools – Helen Sharman (First British person in space) is booked for 26<sup>th</sup> April to talk to young people, promoting interest in science, technology, engineering, etc.

6<sup>th</sup> Form – there will be a challenge project for year 12s. This has still to be decided but will hopefully be something along the lines of 'The Great Egg Race' although the challenge may be IT based. CP is hoping to attract sponsorship for this.

Business – trying to get a speaker of interest to STEM businesses.

Jobs Fair – 24<sup>th</sup> April at the Arts Centre. DWP has moved their jobs fair to be part of the science week.

Abbeycroft Leisure – is planning on putting something on around sports science.

Arts Centre – at least one evening show is planned, and an event on the final day, Saturday 27<sup>th</sup> April, eg The Amazing Bubble Man.

8.	<p><b><u>Any Other Business</u></b></p> <p>BH informed the meeting that there has been a strategic change within Suffolk Constabulary, called Right Care, Right Person. This initiative is to ensure that vulnerable people get the right support from the right agency when they need it. SM explained that this is a return to uniformed policing and Community Police Officers having responsibility for their own geographical areas. Within their remit, they will also be policing nuanced crime and ASB within schools.</p> <p>There will be three defined areas in Haverhill, and four Community Police Officers. Staff have been identified for this initiative which will go live on 4<sup>th</sup> December.</p> <p>Questions were raised and BH and SM confirmed that:</p> <ul style="list-style-type: none"> <li>• CPOs will engage with local people by driving around their geographical area, ie they will not be on foot or bicycle.</li> <li>• Calls will be triaged. It is not always appropriate to send a Police Officer to an incident, in which case a relevant agency will be referred, eg mental health.</li> <li>• It is not always possible to send a representative to HTC meetings because of staffing pressures.</li> </ul> <p>The trial regarding the tragic Haverhill death is due to start on Monday. There is the possibility of community tensions, and he asked that the Police be contacted with any concerns.</p> <p>CP reported that the father of the victim has spoken to WS Council regarding the Knife Angel sculpture. This may be brought to Haverhill but now is not the right time.</p> <p>JE informed the meeting that Community Chest closes tomorrow at 6pm. This is a hard deadline and he and his team will be on hand throughout the day to assist with any difficulties that organisations may have in submitting their application.</p> <p>AT informed the meeting that the West Suffolk Business Festival is 2<sup>nd</sup>-13<sup>th</sup> October.</p>	
9.	<p><b><u>Dates of Next Meetings</u></b></p> <p>Thursday, 21<sup>st</sup> December 2023  Thursday, 21<sup>st</sup> March 2024  Thursday, 20<sup>th</sup> June 2024  Thursday, 19<sup>th</sup> September 2024  Thursday, 19<sup>th</sup> December 2024</p> <p>Held at the EpiCentre, Haverhill Research Park, Enterprise Way, Haverhill CB9 7LR</p>	
10.	<p>The Chair thanked everyone for their attendance.</p> <p>Meeting closed 11:46am.</p>	